Finance Corporate and Services Scrutiny Board (1) Work Programme 2014/15

4 August 2014
Customer Journey
15 September 2014
Pension Fund
Electoral Registration
3 November 2014
Coventry Investment Fund*
Ethical Investment
Medium Term Financial Strategy
15 December 2014
Review of Guidelines for Revenue Enforcement
Catering/Services to schools
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Procurement Strategy
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Capital Programme*
Transformation Programme Progress Report
Strategic Property Review and Council move to Friargate
Equalities in Employment
Issues not addressed during 2013/14
ACL
Progress update on Services to Schools
Performance Reports – only bring to board if issues of concern identified by
Chair or Board Members
Half yearly reports on agency workers
Half yearly reports on sickness absence
Half yearly report on Benefits Service Performance

Half yearly report on Revenues Service performance

Meeting	Work programme item	Lead officer	Brief Summary of the issue	Source
4 August 2014	Customer Journey	Lisa Commane/ Clare Storey	To review 6 monthly progress on the Kickstart Customer Journey programme following discussion at the Board on 13 th January 2014. To include the equalities and consultation assessment.	SB1 13/01/14
15 September 2014	Pension Fund	Chris West/ Paul Jennings	To scrutinise changes to the pension fund and impacts on the authority.	
	Electoral Registration	Liz Read	To review levels or registration and progress with the move to individual electoral registration. Also to consider the sale of details from the electoral register.	
3 November 2014	Coventry Investment Fund*	David Cockroft/ Andy Williams/ Gary Collins	The Board discussed the need for robust management of risk thresholds for the Coventry Investment Fund, including how potential impacts on revenue spend are addressed, at their meeting on 14 April 2014. As the Fund gets established they asked for further information to come back to a future meeting. To include governance and reporting arrangements for companies and other bodies in which the Council has a financial interest.	SB1 14/04/14
	Ethical Investment	Paul Jennings	At its discussion on the Pension Fund, the Board asked for a short note on the Council's approach to ethical investment to be considered alongside the report on the Coventry Investment Fund.	SB1 15/09/14
	Medium Term Financial Strategy	Paul Jennings	For the Scrutiny Board to comment on, and make recommendations about, the MTFS before it goes to Cabinet (provisionally 4 th November).	Annual Review
15 December 2014	Review of Guidelines for Revenue Enforcement	Tim Savill	A review of the guidelines which provides guidelines to how Council appointed enforcement agents deal with vulnerable people, and how the Council monitors that guidelines are adhered to.	
	Catering/Services to schools			

Meeting	Work programme item	Lead officer	Brief Summary of the issue	Source
2 February 2015	Procurement Strategy	Liz Welton	To review the annual report on progress against	Annual
			the priorities in the procurement strategy.	Review
	Social Value Policy	Jenni Venn	To review the impact of the Social Value Policy	SB1
			approved by the Cabinet Member Strategic	25/11/13
			Finance and Resources in January 2014.	
16 March 2015	Customer Journey	Lisa	Customer Journey, financial savings and setting	SB1
		Commane/	out how improvements to customer journey and	04/08/14
		Clare Storey	customer satisfaction are being monitored.	
20 April 2015				
Issues for 2014/15				
	Capital Programme*	Paul Jennings	Following discussion at the 14 April 2014 meeting,	
		_	the Board recommended that the Capital	
			Programme be reviewed annually, including	
			seeking assurance that the programme is	
			delivering council priorities and that implications	
			and risks are understood.	
	Transformation Programme	Lisa Commane	To review progress on targets against the	Regular
	Progress Report		Transformation Programme reported through	Review
			budget monitoring reports, including performance	
			against targets as set out in the Council Plan	
			2013/14 Performance Report	
	Strategic Property Review	Nigel Clews,	To review progress on the Strategic Property	SB1
	and Council move to	Lisa Commane	Review and Council relocation to the Friargate	07/10/14
	Friargate		development following discussion at the 7 October	and
			Board and 3 March Board meetings. To include	03/03/14
			paperless working for Councillors	

Meeting	Work programme item	Lead officer	Brief Summary of the issue	Source
	Equalities in Employment	Shokat Lal	This item will look at the diversity of the Council's workforce and how the Council is encouraging a more diverse workforce. Scruco made recommendations on improvements to reporting when it discussed the item at its 7 August 2013 meeting.	Annual review

Meeting	Work programme item	Lead officer	Brief Summary of the issue	Source
Issues not	ACL	Chris West	Item to be scheduled at an appropriate time,	
addressed during			following the judicial review.	
2013/14	Progress update on Services to Schools		An update on progress on how services are becoming more commercial in marketing	
			themselves to schools and also progress on full- cost recovery where this hasn't already happened. Report expected June/July 2013	
Performance Reports – only	Half yearly reports on agency workers	Shokat Lal	A regular update on progress on reducing use of agency staff across the Council	Regular Review
bring to board if issues of concern	Half yearly reports on sickness absence	Shokat Lal	A regular update on progress on reducing sickness absence across the Council	Regular Review
identified by Chair or Board Members	Half yearly report on Benefits Service Performance	Tim Savill	A regular update on progress on performance in the benefits service.	Regular Review
	Half yearly report on Revenues Service performance	Jan Evans	A regular update on progress on performance in the revenues service.	Regular Review

*Identified as priority issues for 2014/15 by the Board's review of the 2013/14 year and work programme at their meeting of 14 April 2014.